

Sisal-look/synthetic care & cleaning guide

Care and Maintenance

- We highly recommend treating your carpets or rugs with our "**Stain Protector**" for added protection against dirt and stains. This effective solution can be applied to wall-to-wall carpets, stair runners, or rugs before they leave our warehouse. Alternatively, the stain protector can be purchased online on our website for DIY application.
- Vacuum your carpet at least once a week, or more frequently in high-traffic areas. Regular vacuuming helps remove dirt that can accumulate and damage carpet fibre over time.
- Remove outdoor shoes or ensure they are clean before stepping onto the carpet.
- Use doormats at entrances to prevent dirt from being tracked in.
- Minimize direct sunlight exposure to preserve the carpet's colour and longevity.

Cleaning

Sisal-look/synthetic carpets or rugs are more stain-resistant than natural materials but should still be cleaned immediately to prevent long-term staining. To prevent spots, spills, and stains from becoming permanent, address them as soon as they occur.

- Blot the stain gently with a clean cloth or paper towel, working from the outer edges towards the centre to avoid spreading the stain. Avoid rubbing, as it can push the stain deeper into the carpet.
- First, use a warm, damp cloth to blot the stain. If needed, use a carpet cleaner to remove the stain. For DIY cleaning, check our website to purchase recommended products.
- Never use bleach (chlorine) or any harsh chemicals on a any carpet, as they can damage or weaken the fibres. Always test any cleaning solution in an inconspicuous area first to ensure it does not cause damage.
- If professional cleaning is required, choose a Wool Safe-approved professional cleaner.

Please note: Care, maintenance, and cleaning are the full responsibility of the customer. Deco Designs is not responsible for the maintenance or cleaning of its products.