

## Sisal or natural material care & cleaning guide

### Care and Maintenance

- We highly recommend treating your carpets or rugs with our "Stain Protector" for added protection against dirt and stains. This effective solution can be applied to wall-to-wall carpets, stair runners, or rugs before they leave our warehouse. Alternatively, the stain protector can be purchased online on our website for DIY application.
- Vacuum your carpet at least once a week, or more frequently in high-traffic areas. Regular vacuuming helps remove dirt that can accumulate and damage carpet fibre over time.
- Remove outdoor shoes or ensure they are clean before stepping onto the carpet.
- Use doormats at entrances to prevent dirt from being tracked in.
- Minimize direct sunlight exposure to preserve the carpet's colour and longevity.

### Cleaning

To prevent spots, spills, and stains from becoming permanent, clean them up immediately after they occur. It's important to note that certain substances can cause immediate and irreversible staining or colour removal from the floor covering. Therefore, swift action is essential.

- Blot the stain gently with a clean cloth or paper towel, working from the outer edges towards the centre to avoid spreading the stain. Avoid rubbing, as it can push the stain deeper into the carpet.
- DO NOT wet shampoo or wet clean sisal carpets—moisture can weaken the natural fibres, cause shrinkage, and leave difficult-to-remove water stains. Only use cleaning products, if necessary, designed for natural fibres. For DIY cleaning products please visit our website.
- If professional cleaning is required, inform the cleaning professional about the carpet material and request dry cleaning.

**Please note:** Care, maintenance, and cleaning are the full responsibility of the customer. Deco Designs is not responsible for the maintenance or cleaning of its products.